

## Launch Bulletin – PMB-14618

Date	Contact	Email
September 6, 2024	Tin Eng	tin.eng@zebra.com

Bulletin Type	Announcement Type	Business Unit	Portfolio	Applicable Region(s)
Product Marketing Bulletin (PMB)	Launch	EMC	Mobile Computer	<input checked="" type="checkbox"/> NA <input checked="" type="checkbox"/> EMEA <input checked="" type="checkbox"/> LA <input checked="" type="checkbox"/> APAC

<b>Description:</b>	<b>Introducing the RS5000x Corded Wearable Scanner</b>
<b>Reason for Change:</b>	<b>PMB-14618: Announcing the Launch of the RS5000x</b>

<b>Public Announcement Date</b>	October 16, 2024
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### 1. Introduction

Zebra is introducing the RS5000x, a high-performance corded imager wearable scanner for use in warehouses, distribution centers, and manufacturing operations. The RS5000x is worn on one finger and enables omnidirectional scanning of both 1D and 2D barcodes. The RS5000x is compatible with the WT6400, WT6300 and WT6000 wearable terminals. The RS5000x offers unrivaled 2D scan performance in a single finger format, with a rugged industrial design that will withstand the harsh freezer environments down to -30°C in warehouse and manufacturing.

The RS5000x wearable scanner offers the following features:

- Corded operation that draws power from the host device with no need for battery or Bluetooth connectivity
- High performance SE4770 imager scan engine, with laser aimer
- Omnidirectional scanning of 1D and 2D barcodes
- Rotating manual trigger, for operation on either right hand or left hand
- Two trigger options – standard trigger for use over finger or light gloves, and a larger trigger for use over heavy freezer gloves.
- High-endurance nylon finger straps with cam-type buckle
- Two color red / green LED for notification
- Operating temperature of -22°F to +122°F/-30°C to +50°C
- Withstands multiple 4 foot / 1.2 meter drops to concrete, over the temperature range
- IP65 sealing





**RS5000x Standard Trigger Version**



**RS5000x with Larger Trigger  
for use with Freezer Gloves**






## 2. Configurations Available for Booking

### RS5000x Corded Wearable Scanner

Part Number	Image	Description	Discount Group	List Price*	Planned First Book Date
RS5000X-TCFSSWR		RS5000x Corded Wearable Scanner, SE4770, Short Cable, Standard Finger Trigger, Worldwide	A1	\$1,295 (NA) \$1,295 (APAC, LA) €1,079 (EMEA)	Aug 30, 2024
RS5000X-TCFSXWR		RS5000x Corded Wearable Scanner, SE4770, Short Cable, Large Finger Trigger with Freezer Glove Strap, Worldwide	A1	\$1,345 (NA) \$1,345 (APAC, LA) €1,120 (EMEA)	Aug 30, 2024

### RS5000x Accessories

Part Number	Image	Description	Discount Group	List Price	Planned First Book Date
SG-RS50X-TRGS-01		Replacement Trigger for RS5000x, Standard Size, Includes Finger Strap	A1	\$35 (NA) \$35 (APAC, LA) €29.30 (EMEA)	30-Aug-24
SG-RS50X-TRGX-01		Replacement Trigger for RS5000x, Large Size for Freezer Gloves, Includes Finger Strap and Finger Grip	A1	\$45 (NA) \$45 (APAC, LA) €37.50 (EMEA)	30-Aug-24
SG-RS51-STRPN2-10		Replacement Strap for RS5000x, for Standard Trigger – Pack of 10	A1	\$54.81 (NA) \$49.46 (APAC, LA) €57.67 (EMEA)	30-Aug-24

SG-RS50X-STRPX-01		Replacement Strap for RS5000x, for Large Trigger, Includes Finger Grip	A1	\$12 (NA) \$12 (APAC, LA) €10.00 (EMEA)	30-Aug-24
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### 3. Country Release Schedule

Product Group or Part Number	Country Code	Country Name	Planned First Book Date	Planned First Ship Date
RS5000X-TCFSSWR	AI	Anguilla	Aug 30, 2024	Oct 7, 2024
	AR	Argentina	Aug 30, 2024	Oct 7, 2024
	AU	Australia	Aug 30, 2024	Oct 7, 2024
	AT	Austria	Aug 30, 2024	Oct 7, 2024
	BE	Belgium	Aug 30, 2024	Oct 7, 2024
	BA	Bosnia and Herzegovina	Aug 30, 2024	Oct 7, 2024
	BR	Brazil	Aug 30, 2024	Oct 7, 2024
	BG	Bulgaria	Aug 30, 2024	Oct 7, 2024
	CA	Canada	Aug 30, 2024	Oct 7, 2024
	KY	Cayman Islands (the)	Aug 30, 2024	Oct 7, 2024
	CL	Chile	Aug 30, 2024	Oct 7, 2024
	CX	Christmas Island	Aug 30, 2024	Oct 7, 2024
	CO	Colombia	Aug 30, 2024	Oct 7, 2024
	CR	Costa Rica	Aug 30, 2024	Oct 7, 2024
	HR	Croatia	Aug 30, 2024	Oct 7, 2024
	CY	Cyprus	Aug 30, 2024	Oct 7, 2024
	CZ	Czechia	Aug 30, 2024	Oct 7, 2024
	DK	Denmark	Aug 30, 2024	Oct 7, 2024
	DO	Dominican Republic (the)	Aug 30, 2024	Oct 7, 2024
	EC	Ecuador	Aug 30, 2024	Oct 7, 2024
	SV	El Salvador	Aug 30, 2024	Oct 7, 2024
	EE	Estonia	Aug 30, 2024	Oct 7, 2024
	FK	Falkland Islands (the) [Malvinas]	Aug 30, 2024	Oct 7, 2024
	FI	Finland	Aug 30, 2024	Oct 7, 2024
	FR	France	Aug 30, 2024	Oct 7, 2024
	GF	French Guiana	Aug 30, 2024	Oct 7, 2024
	DE	Germany	Aug 30, 2024	Oct 7, 2024
	UK	Great Britain (UK)	Aug 30, 2024	Oct 7, 2024
GR	Greece	Aug 30, 2024	Oct 7, 2024	

GP	Guadeloupe	Aug 30, 2024	Oct 7, 2024
GU	Guam	Aug 30, 2024	Oct 7, 2024
GT	Guatemala	Aug 30, 2024	Oct 7, 2024
HU	Hungary	Aug 30, 2024	Oct 7, 2024
IS	Iceland	Aug 30, 2024	Oct 7, 2024
IN	India	Aug 30, 2024	Oct 7, 2024
IE	Ireland	Aug 30, 2024	Oct 7, 2024
IL	Israel	Aug 30, 2024	Oct 7, 2024
IT	Italy	Aug 30, 2024	Oct 7, 2024
KZ	Kazakhstan	Aug 30, 2024	Oct 7, 2024
LV	Latvia	Aug 30, 2024	Oct 7, 2024
LI	Liechtenstein	Aug 30, 2024	Oct 7, 2024
LT	Lithuania	Aug 30, 2024	Oct 7, 2024
LU	Luxembourg	Aug 30, 2024	Oct 7, 2024
MT	Malta	Aug 30, 2024	Oct 7, 2024
MQ	Martinique	Aug 30, 2024	Oct 7, 2024
MX	Mexico	Aug 30, 2024	Oct 7, 2024
ME	Montenegro	Aug 30, 2024	Oct 7, 2024
NL	Netherlands (the)	Aug 30, 2024	Oct 7, 2024
NZ	New Zealand	Aug 30, 2024	Oct 7, 2024
NU	Niue	Aug 30, 2024	Oct 7, 2024
NF	Norfolk Island	Aug 30, 2024	Oct 7, 2024
NO	Norway	Aug 30, 2024	Oct 7, 2024
PA	Panama	Aug 30, 2024	Oct 7, 2024
PE	Peru	Aug 30, 2024	Oct 7, 2024
PH	Philippines (the)	Aug 30, 2024	Oct 7, 2024
PL	Poland	Aug 30, 2024	Oct 7, 2024
PT	Portugal	Aug 30, 2024	Oct 7, 2024
PR	Puerto Rico	Aug 30, 2024	Oct 7, 2024
MK	Republic of North Macedonia	Aug 30, 2024	Oct 7, 2024
RO	Romania	Aug 30, 2024	Oct 7, 2024
SA	Saudi Arabia	Aug 30, 2024	Oct 7, 2024
RS	Serbia	Aug 30, 2024	Oct 7, 2024
SG	Singapore	Aug 30, 2024	Oct 7, 2024
SK	Slovakia	Aug 30, 2024	Oct 7, 2024
SI	Slovenia	Aug 30, 2024	Oct 7, 2024
ZA	South Africa	Aug 30, 2024	Oct 7, 2024
ES	Spain	Aug 30, 2024	Oct 7, 2024
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## 4. Future Configurations

Additional SKUs may be added post launch. Please consult Solutions Pathway.

## 5. Sales and Marketing Enablement Tools

RS5000x product information and marketing assets can be found on [The Source/Showpad](#) (Internal Zebra only), [Solutions Pathway](#) and [Partner Gateway](#) portals using search term: 'RS5000x'

- RS5000x Spec sheet
- RS5000x Customer-facing presentation
- RS5000x Selling Guide presentation
- RS5000x Product descriptions
- RS5000x Configuration & Accessories Guide

The global public announcement for the new RS5000x wearable scanner is planned for **16-October-2024** on [www.zebra.com/rs5000x](http://www.zebra.com/rs5000x).

**Mobile Computers Software Support** at [www.zebra.com/support](http://www.zebra.com/support). Search 'RS5000' please note that the RS5000 and RS5000x will share the support page below.

<https://www.zebra.com/us/en/support-downloads/mobile-computers/wearable-computers/rs5000.html>

**Graphics Library** – For product and application photography, visit Zebra's [Media Library](#) and search 'RS5000x'. Photography will be available closer to public announcement.

### Training

Training information will be available on Partner Gateway resource and training tab located on the RS5000x product page.

## 6. Zebra Services

The following Services are available to keep the RS5000x operating at peak performance throughout its lifecycle:

Support Offer	Service Description	Service Part Number	Time of Purchase	Length of Coverage
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Zebra OneCare Essential	<ul style="list-style-type: none"> <li>• Multiple years of seamless coverage at a one-time cost</li> <li>• Depot repair with 3-day in-house turnaround time</li> <li>• Covers:               <ul style="list-style-type: none"> <li>➢ Normal wear and tear</li> <li>➢ Internal and external components damaged through accidental breakage</li> <li>➢ Select accessories that ship together with the product</li> </ul> </li> <li>• Visibility IQ OneCare</li> <li>• Automatic application of engineering changes</li> <li>• Full access to technical support resources</li> <li>• Rights to download and use software releases and supporting documentation</li> </ul>	Z1AE-RS5XXX-3C00	Up front with the hardware (prepaid) or within 30 days thereafter	3 years	
		Z1AE-RS5XXX-5C00		5 years	
Zebra OneCare Select	<ul style="list-style-type: none"> <li>• Multiple years of seamless coverage at a one-time cost</li> <li>• Advance device replacement</li> <li>• Commissioning</li> <li>• Covers:               <ul style="list-style-type: none"> <li>➢ Normal wear and tear</li> <li>➢ Internal and external components damaged through accidental breakage</li> <li>➢ Select accessories that ship together with the product</li> </ul> </li> <li>• Visibility IQ OneCare</li> <li>• 24/7 Level I support</li> <li>• Automatic application of engineering changes</li> <li>• Full access to technical support resources</li> <li>• Rights to download and use software releases and supporting documentation</li> </ul>	Z1AS-RS5XXX-3C03			3 years
		Z1AZ-RS5XXX-3C03 (NA)			
		Z1AS-RS21XX-5C03			
		Z1AZ-RS21XX-5C03 (NA)			

## 7. Software Support and Entitlement Process

Except for warranty coverage, which will be as specified below, End User Customers are required to have a valid Zebra OneCare Technical Support and Software (TSS), Special Value, Essential or Select service agreement in place to be entitled to any restricted software including Printer Profile Manager Enterprise, Enterprise Connector, LifeGuard, telephone and e-mail support. End user Customers will need to provide product information when initiating their support requests, including the serial number of the product configuration(s) for which they require restricted software and/or support.

For warranty coverage, software is licensed “as is” with no warranty. However, unless otherwise stated by Zebra in the product warranty exceptions list at [https://www.zebra.com/content/dam/zebra\\_new\\_ia/en-us/support-and-downloads/general/Warranty/product-warranty-exceptions-list.pdf](https://www.zebra.com/content/dam/zebra_new_ia/en-us/support-and-downloads/general/Warranty/product-warranty-exceptions-list.pdf) or in a sales agreement between Zebra and End-User Customer, for restricted software and for licensed demoware, as identified at zebra.com, End-User Customer may, for a period of 90 days from when the instance of Software or Hardware are first shipped by Zebra or, with proof of purchase or license, from the purchase date whichever is later, obtain if available, releases, from <https://www.zebra.com/us/en/support-downloads.html> and technical support.

End User Customers who wish to purchase a services agreement can do so through the normal channels that they currently use to purchase Zebra products and services. Requests to download restricted software releases are completed through Support and Downloads pages at <https://www.zebra.com/us/en/support-downloads.html>. For purposes hereof End User Customer means the original user of the product.

## 8. Other Information

**NOTE: PLEASE REFER TO THE LINKS BELOW FOR THE MOST UP TO DATE PRODUCT INFORMATION AND PRODUCT OPTIONS. INFORMATION SUCH AS GLOBAL (REGION SPECIFIC) PRICING, PRODUCT AVAILABILITY, AND PRODUCT ACCESS CODES ARE AVAILABLE. ZEBRA ASSOCIATES SIGN INTO THE EMPLOYEE PORTAL USING YOUR COREID/USER NAME AND PASSWORD. ZEBRA PARTNERS/DISTRIBUTORS SIGN INTO PARTNERGATEWAY. THE SOLUTIONS PATHWAY LINK WILL BE UNDER “CONNECTING TOOLS”.**

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**Zebra Partners/Distributors:** [Click Here](#)

## 9. Frequently Asked Questions

- Q Who is the RS5000x corded wearable scanner designed for?  
A. Zebra designed the RS5000x for customers who are seeking high performance scanning in hands-free workflows in warehouses, manufacturing, transportation & logistics and cold chain operations.
- Q. Will the corded RS5000 be discontinued when the RS5000x is released?  
A. No, the RS5000x will be sold alongside the RS5000.
- Q. Which Zebra wearable computers are compatible with the RS5000x?  
A. The RS5000x connects to either the left or right side ports on the WT6400, WT6300 and WT6000 wearable computers.
- Q Is the RS5000x compatible with the WT41N0?  
A. No, the RS5000x cannot be used with the WT41N0. For customers with an install base of legacy WT41N0, the RS419 and RS5000 will remain available for sale.
- Q. Does the RS5000x require a battery?  
A. No, the RS5000x draws power from the WT6400, WT6300 or WT6000 wearable terminal.
- Q. What mounting options are available for the RS5000x?  
A. Two finger mount options are available for the RS5000x – A standard trigger that is designed to be worn on bare fingers or light gloves, or a large trigger designed to be used over heavy gloves, especially in freezer environments. Both trigger versions use a durable nylon strap with cam-buckle to secure the RS5000x scanner on the finger.
- Q. Can both trigger versions be used in freezer environments?  
A. Yes, both versions of the RS5000x are rated for operation down to -30°C. Please note that freezer operation requires the use of the extended battery used in the wearable terminal.
- Q. How is the RS5000x different from and RS5000?  
A. The RS5000x uses the SE4770 imager scan engine which provides better motion tolerance than the SE4710 imaging scan engine used in the RS5000. Therefore, the RS5000x provides more consistent scanning decode at distance and when workers are in motion. Also, the RS5000x has a laser aimer which offers clearer targeting compared to the LED dot aimer in the RS5000.



Q. What is the life cycle of the RS5000x?

A. The RS5000x has a 5+5 year life cycle, offering 5 years of sale and 5 years of support after end of sale.

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